

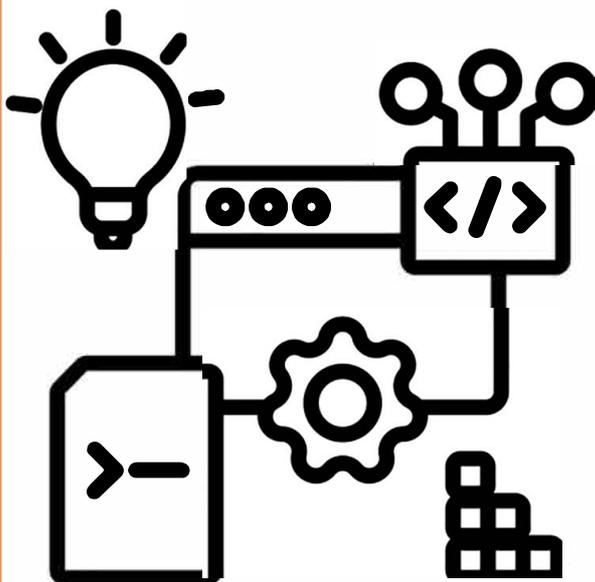
# REPLAY SERVICE



# DATA SHEET



*"Goodbye to costly downtime and hello to seamless operation with our cutting-edge replay technology."*



[www.psyncopate.com](http://www.psyncopate.com)

#### About

Psyncopate is the leading digital transformation professional services firm specializing in the enablement of our clients to thrive in the cloud-centric "API Economy". We are our clients' strategist, sounding board, root case investigator, and full-service systems integrator. We are beholden to our clients' success, not to any one technology. Psyncopate seeks to maximize our customers' lifetime value through 100% client satisfaction. Excellence is ingrained in our company's culture and is the basis of our reputation. The 'P' in "Psyncopate" exemplifies all the facets of our business philosophy. These principles are the core of who we are and what we do.



# Replay Service

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## Industry Needs

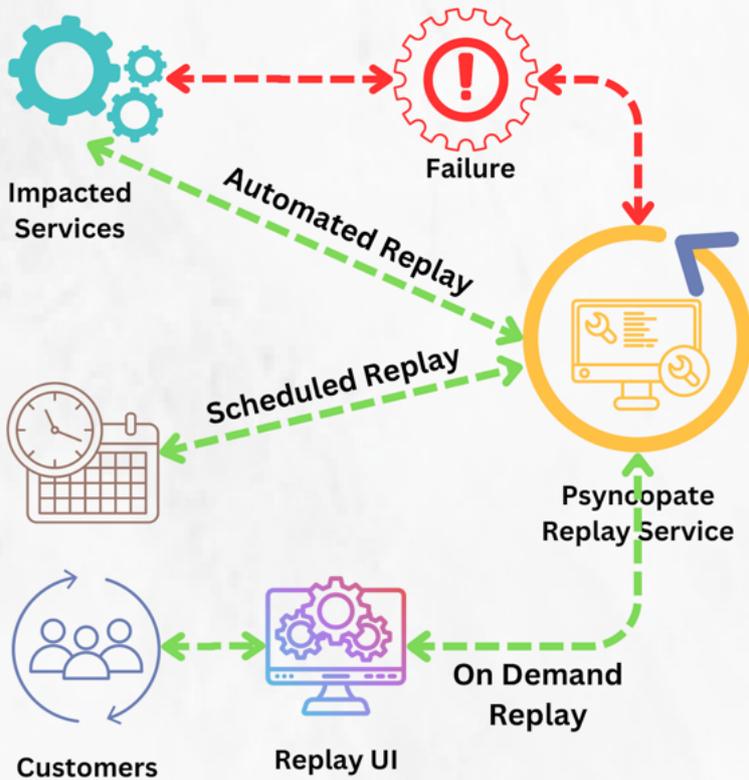
**Failures** in software systems are a fact of life, and can be caused by a wide range of issues such as network disruptions, system failures, human errors, high system load, and third-party service disruptions.

Recovering from such failures can be time-consuming and require significant manual effort, resulting in **delays** and **increased costs**.

In order to **minimize** the impact of such failures, it is necessary to implement a replay mechanism that automates the process of recovering from failed operations.

This will help ensure that critical operations are not lost, and the system remains available and responsive to users.

# Solution Overview



- Recovery of failed operations automatically, on demand or on schedule
- Fully-featured User interface through which client requests are serviced
- Configurable retry with client-specified limits and time between attempts
- Extensible architecture and design for application-specific customization and extension
- ReST callbacks supported, and can support message-based, email, and FTP replay mechanisms out of the box
- Light-weight, integrates with existing setup. No cumbersome installation
- Highly Secure, using SSL encryption for data transmission

"Our state-of-the-art replay solution is designed to provide automated recovery from software failures caused by network disruptions, system failures, human errors, high system load, and third-party service disruptions. With our solution, you can ensure critical operations are never lost, resulting in improved system availability, reduced manual effort, and lower costs."

## Benefits



Significantly reduced recovery times and time saved by not implementing custom retry and error recovery capabilities



Faster Time to Market as a result of faster recovery



Increased Revenues arising from Continuity of Business, due to significantly reduced downtimes



Cost Reduction due to lower investment on retry solution efforts



Securely Stored Messages can also act as data reference for various use cases



Messages retained on QA and Prod environments can be used in lower environments to emulate real time behaviors



Provides flexibility with support for multiple replay mechanisms